

From: **Pam Leach** <rulucky2ranch@infowest.com>

Date: Fri, Aug 1, 2025 at 4:30 PM

Subject: Post Office

To: Barbara Bruno <b.bruno@comcast.net>, Jean Krause <jean.krause1@gmail.com>

Hi Barbara & Jean - Here is my official version of my response to E's article with correction to what Stan says he asked Barbara to do. I have not sent this to E. However, if you want to have someone post it to a canyon Facebook page, you have my permission. I have been undermined with some personal issues and am heading out of town for a week in just a few minutes. You can still reach me via phone or email if needs be.

I am attaching the following in a word document if needed for posting. Sorry for dropping the ball on this until the last minute, but it could not be helped.

Pam

I recently read Elizabeth Cutler's article titled "Going Postal" in the July 22, 2025 issue of "The Springdale Sun". I believe there are some additional facts that should be shared with the readers.

Efforts to protect and improve Springdale's Post Office began when Former Mayor Stan Smith asked Mayor Barbara Bruno to follow-up on renewing the Post Office lease and the need for a larger facility. In addition, Mayor Bruno discussed concerns expressed by Council member Lisa Zumpft about the possible closure of the Post Office following the closure of the Virgin Post office in November, 2018. I talked to Rockville's Postmistress and many canyon residents who were worried about loosing the Rockville and Springdale Post Offices as this was happening in many rural towns besides Virgin.

In a meeting with Heath Hansen from Senator Lee's office, he said he agreed we had "good reason" to be concerned. I doubt anyone would question whether or not these issues and concerns combined were a credible reason to believe the Springdale post office could be at risk. Definition of "Credible": Capable of being believed on the basis of available evidence.

In the Spring of 2024, a group of local leaders including Mayors Barbara Bruno (Springdale), Pam Leach (Rockville) and Jean Krause (Virgin), along with legislative staff members LaRene Cox (Sen. Maloy), Kyle L. Wilson (Sen. Romney), Gary Webster (Sen. Lee), and others met to discuss the status of Postal facilities in our area. After the Town of Virgin lost its post office due to contractual issues, their post office was closed and residents and businesses had to travel to LaVerkin for their mail. With the challenges the U.S. Postal Service faces, we became concerned that this could be our fate as well. With the continued increases in tourism, as well as residents and businesses to the canyon, it was clear that some improvements were needed.

Rockville is a contract post office of the Springdale Post Office, as was Virgin. Rockville has also been concerned that we might suffer the same fate as Virgin. Springdale's Post Office has struggled for sometime with limited space for mail boxes, packages, deliveries and adequate and safe parking for regular and ADA customers and mail delivery. Springdale, with support letters from the above individuals, as well as Jeffrey Bradybaugh, Supervisor, Zion Nat'l. Park and Natalie Britt, President &

CEO of Zion Nat'l. Park Forever Project, reached out to Louis DeJoy-Postmaster General, Kevin Romero-District Manager of the NV-UT District and Sherry Patterson-Manager, Consumer Affairs, NV-UT District with their concerns and Springdale's offer to build a new post office building in partnership with the owner and lessee of the current post office. This new structure would be on land Springdale acquired for new offices, community facilities and medical center, with space for a larger postal facility to handle current and growing needs of the canyon. This construction would be done at no cost to the U.S. Postal Service.

Several months and conversation later, Springdale was notified by Sherry Patterson on November 1, 2024, **“Currently, the NV-UT District officials are exploring options to relocate the ADA parking space closer to the front entrance, away from the loading dock, and to add additional lockers. The retail lobby is open 24 hours and adding additional parcel lockers would help alleviate the need for the customers to wait in line to pick up their packages.”** To date, these changes have not occurred. On November 4, 2024 she said that **“A facilities specialist will visit the site to assess the operational condition of the facility and evaluate the opportunity to add parcel lockers and an alternate ADA parking space location.”** There is no evidence that the “facilities specialist” has inspected the Springdale Post Office and made a report and/or recommendation on the concerns and issues she identified.

A new five year lease agreement has been signed this year for the current Springdale post office. We don't know what might have happened if Town and Government officials hadn't gotten involved.

Pam Leach, Mayor
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